

JOIN US DURING CREDIT UNION WEEK

DONUTS & CIDER

MONDAY - 10/16 we will be serving complimentary apple cider and cider donut when you visit any of our branches.



FOOD DRIVE

During the month of OCTOBER, we welcome donations of non-perishable food items at our branches to benefit the local food pantries.



SHRED FEST

Bring your confidential documents to be securely destroyed on-site at our Shred Fest events held on:



- THURSDAY, 10/19

Elizabethtown Branch from 10 to 12:30

Port Henry Branch from 1 to 3:30

- FRIDAY, 10/20

Ticonderoga Branch from 9 to 1

LUNCH ON US

We would like to treat members to a free lunch from the Czech's food truck during week from **11 am to 2 pm** on:



- WEDNESDAY, 10/18 at the Port Henry Branch

- THURSDAY, 10/19 at the Ticonderoga Branch

- FRIDAY, 10/20 at the Elizabethtown Branch

In exchange a donation of a non-perishable food item is encouraged. There is a ten-box limit per person/per event.

CONGRATULATIONS



Ally Bosarge



Jayde Trow



Wyatt Carniglia

We recently awarded \$1,500 in college scholarships to three high school graduates to help finance their college education. The students, members of TrailNorth, were chosen by the New York Credit Union Association based on their outstanding academic and extracurricular achievements. The three high school seniors who received the \$500 TrailNorth Federal Credit Union award were Ally Bosarge and Jayde Trow from Moriah Central School and Wyatt Carniglia from Schroon Lake Central School. Additionally, Ally was awarded \$500 from the New York Credit Union Association as a Statewide Winner and \$500 from the Adirondack Chapter of the New York Credit Union Association. Good luck as you embark on your new adventure!

Going forward, you may notice that our monthly newsletters are being produced in a more abridged format. This is because we can now include important messages and content within your monthly statements. Make sure to review your statement every month as we share timely communications.

STAFF UPDATES

We are pleased to announce that Lexa Tuthill and Alexandra Bliss have both joined the TrailNorth team as tellers in August.



Lexa Tuthill



Alexandra Bliss



Two of our core values are SERVICE and INTEGRITY. TrailNorth team members undergo a 14-week Integrity Service training facilitated by our Chief Member Experience officer, Wendy Courtright. We recently kicked off a new session where our team will work on their ability to understand who people are and connect with them in a way that goes well beyond the surface. Deeply understanding our members, prioritizing their needs, and creating more value based on those needs is how we remain focused on our core values and provide members with the best overall experience possible.

WINNER OF OUR KAYAK GIVEAWAY

Thank you to everyone who stopped by our table at StreetFest to enter our kayak raffle. Congratulations to Patty Cook on winning! Patty is pictured here with her husband Tim Cook.



"Erika was great to work with! I will definitely look to TrailNorth for my future loan needs!"
- TrailNorth Member



UPCOMING CLOSURES

- October 9 - Columbus Day
- November 11 - Veterans' Day
- November 23 - Thanksgiving

OUR MEMBERS

We offer membership to our friends and neighbors who live, work, worship, attend school in, or businesses or legal entities located in: Essex, Washington, Warren, Clinton and Franklin Counties in New York and Addison County in Vermont and immediate family members of those eligible, persons sharing a household and organizations of such persons.

CONTACT US

LOCAL PHONE: (518) 585-6725
OUT OF AREA: 888-TFCU-NOW
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WEBSITE: www.trailnorth.com
E-MAIL: memberservice@tfcunow.com
LOANS AFTER HOURS: Online @ www.trailnorth.com or 866-464-2185

IN-TOUCH AUDIO: 800-806-7842
BRANCH LOCATIONS
TICONDEROGA - 1178 NYS Route 9N
PORT HENRY - 43 Meacham Street
ELIZABETHTOWN - 7519 Court Street
E'TOWN MAILING ADDRESS - PO Box 96

OUR MISSION

To enhance the lives of our members by offering a full range of convenient and economic services while maintaining financial security.



OUR CORE VALUES: FINANCIAL STRENGTH. COMMUNITY. SERVICE. INTEGRITY.

