# **COMPARATIVE STATEMENT OF FINANCIAL CONDITION**

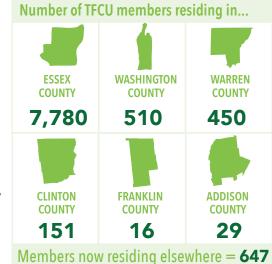
ASSETS	Dec. 31, 2016	Dec. 31, 2017			
Loans to Members - Net	\$33,538,309.85	\$38,816,958.58		Dec. 31, 2016	Dec. 31, 2017
Cash	\$2,982,981.50	\$2,960,179.56	Income / (Loss) From Operations	\$438,325.19	\$644,741.11
Investments	\$56,586,307.12	\$57,180,830.97	Income / (Loss) From Sale of Investments	\$12,398.87	\$0.00
Land & Buildings Net Other Fixed Assets Net	\$2,827,636.63 \$304,554.87	\$2,727,178.68 \$301,446.16	Securian Experience Refund	\$0.00	\$8,605.00
All Other Assets	\$1,300,282.60	\$1,006,343.22	TOTAL NON-OPERATING	\$12,398.87	\$8,605.00
TOTALASSETS	\$97,540,072.57	\$102,992,937.17	INCOME/(EXPENSE)		
LIABILITIES AND MEMBER'S EQUITY			Total Income Before Dividends Less Dividends	\$450,724.06	\$653,346.11 \$121,249.45
			Provision for Loan	\$134,699.37 \$103, 162.75	\$331,813.37
Shares	\$87,539,854.61	\$92,715,628.52	and Share Losses		
Accounts Payable	\$683,727.26	\$853,286.01	NET INCOME (LOSS)	\$212,861.94	\$200,283.29
TOTAL LIABILITIES	\$88,223,581.87	\$93,568,914.53	Note 1: The financial statements presented herein are unaudited.		
MEMBERS EQUITY					
Regular Reserve	\$1,771,485.44	\$1,771,485.44			
Other Reserves	\$3,202,530.03	\$3,202,530.03	<b>CAPITAL</b> (\$Millions)		
Undivided Earnings	\$4,759,917.02	\$4,960,200.31			
Accumulated Gain/(Loss) on Available for Sale Securi	ties <sup>(\$417,441.79)</sup>	(\$510,193.14)	(		
TOTAL EQUITY	\$9,316,490.70	\$9,424,022.64			
TOTAL LIABILITIES \$ & EQUITY EARNINGS & DI		\$102,992,937.17 <b>OF FUNDS</b>	\$10.5 \$10.5 \$9.7 \$9.2 \$9.0 \$8.5 \$8.7 \$9.2 \$9.3 \$9.3 \$9.4		
OPERATING INCOME			2007 2008 2009 2010 2011 2012 2013 2014 2015 2016 2017		
Interest on Loans	\$2,266,308.09	\$2,508,938.71	2007 2008 2009 2010 201	1 2012 2013 201	4 2013 2010 2017
all Other Operating Income	\$2,248,604.73	\$2,467,916.77			
TOTAL OPERATING INCOME	\$4,514,912.82	\$4,976,855.48			
OPERATING EXPENSES					
Compensation & Benefit ts	\$1,780,806.51	\$1,876,108.83	MEMBER	S' SHARES	
Office Operations	\$644,160.92	\$630,252.12	(\$M	illions)	
Office Occupancy	\$304,116.29	\$316,789.59			
Association Dues	\$18,966.17	\$20,481.09			\$92.7
Loan Servicing	\$236,395.86	\$323,487.31		¢00.1 \$81	4 \$83.8 <b>\$87.5</b>
Member Education Advertising/Promotion	\$83,764.57	\$71,755.11	\$68.2 \$69.7	7 \$75.5 \$80.1 \$01.	6 \$83.8 <sup>\$87.5</sup> <sup>\$92.7</sup>
Professional & Outside Services	\$811,390.42	\$934,174.22	\$54.0 \$56.3		
Interest on Borrowed Mone	ey \$40.27	\$10.64			
Federal Examination Fee	\$17,047.72	\$22,269.37			
Annual Meeting Expense	\$9,586.73	\$10,724.75			
Travel & Conference	\$64,702.25	\$56,230.70			
Miscellaneous Expenses	\$105,609.92	\$69,830.64	2007 2008 2009 2010 201	1 2012 2013 201	4 2015 2016 2017
TOTAL OPERATING \$4,076,587.63 \$4,332,114.37 EXPENSE					

Total dollar amount of checks deposited thru Mobile Capture (01/01/17 -12/31/17) \$1,001,000

### YOU'RE ALWAYS CONNECTED WITH TFCU

TFCU is chartered to serve our friends and neighbors who live, work, worship and attend school in, or businesses or legal entities located in ESSEX, WASHINGTON, WARREN, CLINTON AND FRANKLIN Counties in New York and ADDISON County in Vermont.

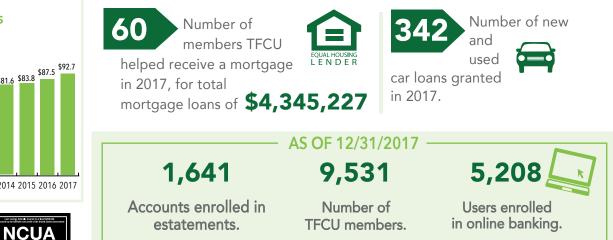
Also eligible immediate family members of those eligible, persons sharing a household and organizations of such persons.



**OUR MEMBERSHIP** 

As of 3/31/18

# As of 3/31/18, members reside in **39** States and **4** Foreign Countries.





## **OUR MISSION**

security.

COMMUNITY SERVICE INTEGRITY **FINANCIAL STRENGTH ENHANCING LIVES** Banzai 83 Number of Number of students (in the charities, 2016/2017 school year) that community benefited from financial organizations education through TFCU's schools TFCL partnership with Banzai. supported through Number of schools 3 monetary or in-kind donations. (in the 2016/2017 school year) whose students benefited from NUMBER OF YEARS TFCU HAS 19 financial education through 05 TFCU's partnership with **BEEN SERVING MEMBERSHIP** Banzai. IN 2017 \$1,500 1,856

**OUR CORE VALUES** 

New accounts were opened.

Federally insured by NCUA.

## Ticonderoga 2017 FEDERAL CREDIT UNION **ANNUAL REPORT**

To enhance the lives of our members by offering a full range of convenient and economical services while maintaining financial

> Number of loans granted.

Provided in TFCU student scholarships.

#### 2018 ANNUAL MEETING AGENDA

1) Call to Order 4) Supervisory Committee Report 2) Minutes of the 2017 Annual Meeting 5) President's Report 3) Chairman's Report

## **BOARD OF DIRECTORS** 0 U

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#### David W. Baird, Chairman Richard T. Malaney, 1st Vice Chairman Peter A. Reale, 2nd Vice Chairman & Secretary Shawn M. Hayes, Treasurer Francine L. Burke Anne C. Dreimiller John F. Lenhart Richard J. Carpenter Sr., Patrick R. Ida

#### SUPERVISORY COMMITTEE

Richard J. Carpenter Sr., Chairman Susan Nephew William Barnhart

## CHAIRMAN'S REPORT

On behalf of the Board of Directors and Supervisory Committee, we welcome you to the 63rd Annual Meeting. It is my

sure to address you all this pleaevening as your newly elected Chairman. I do have a lot to learn but feel confident working with our Directors and Shawn and his excellent staff that we will continue to make progress and keep our Credit Union moving forward with the many challenges ahead of us. I have found that it is true, you never stop learning and for me, this learning comes with a greater appreciation for what goes into making a Credit Union work. Fortunately for us all, our Credit Union is working very well.

We continue to see positive results in our financial condition having posted net income of \$200,283 for the year ending 2017. Additionally, from

## 6) Old and New Business LEADERSHIP TEAM

Shawn M. Hayes, President and CEO Pamela J. Nolan, Chief Operating Officer Cory Phinney, Chief Financial Officer Karen M. Bennett, Director of Lending Amy M. Manfred, Executive & HR Administrator

7) Elections

8) Adjournment

#### SECURITY OFFICERS

Peter A. Reale and Shawn M. Hayes

### LEGAL COUNSEL

John C. Breitenbach Jr., Esg.

December 2016 to December 2017. Assets increased \$5.45MM or 5.59%. Shares increased \$5.18MM or 5.91% and Loans increased \$5.29MM or 15.62%. We ended the year 2017 with a capital to assets ratio of 9.65%, well above the 7% level needed to be deemed well capitalized by our regulator.

Your credit union is doing well and is financially strong. Our financial condition has improved significantly and with additional initiatives begun in 2017, continued improvement is expected in 2018 and beyond. I want to thank the board for their courage, resolve and depth of understanding of the issues facing our credit union and our movement. I am proud of our directors for remembering at all times who we serve which is you, the members who elected us.

I want to take this opportunity to recognize and thank the Credit Union Directors for having the faith in me to assume the position as Chairman following Ralph Corbo's recent retirement after 30 years of Service. I will do my best as I follow in Ralph's footsteps. I have a lot of respect for Ralph, both in his leadership position and for having

a positive influence on me personally. He's a good man and a good friend.

In closing, I would like to take this opportunity to thank you, our members, for your continuing support.

Respectfully submitted, Dwell WBaint

David W. Baird, Chairman Board of Directors



## SUPERVISORY COMMITTEE REPORT

The supervisory committee is comprised of three board-appointed volunteers that serve as a link between the Board, Leadership Team and the

bership. In addition to myself, memcurrent members of the committee include Susan Nephew and William Barnhart. The committee's primary responsibility is to determine whether the plans and policies established by your board of directors are being properly administered. The supervisory audit, verification of member accounts as well as other tests and reviews conducted directly by committee members all serve to carry out the committee's responsibilities.

For 2017, in addition to a variety of monthly, guarterly, semi-annual and annual internal ongoing reviews conducted by the committee, your credit union was reviewed three times by two different independent sources.

The first was the annual Supervisory Committee audit. Wojeski & Company, an independent certified public accounting firm, was engaged to audit your credit union's financial statements while also reviewing procedures, policies, internal controls and management practices.

The second review was also conducted by Wojeski and Company and consisted of an audit of our compliance with the Bank Secrecy Act related to the detection and

prevention of money laundering.

The third was a thorough examination by our governing agency that insures your shares, the National Credit Union Administration (NCUA).

I am happy to report that your credit union received excellent ratings in all three instances. Your funds are safe here at TFCU, and we are committed to maintaining that level of safety and soundness.

I would like thank to thank Mrs. Nephew and Mr. Barnhart for their work on the committee and dedication to TFCU.

As a member, if you have any questions or suggestions concerning the credit union, please contact the committee at P.O. Box 308, Ticonderoga, NY 12883.

Respectfully submitted,

Richard Carpenter Sr., Chairman

Supervisory Committee

PRESIDENT'S REPORT

> Much has been accomplished over these many months as we've continued to work diligently to reduce expenses and generate the income necessary to maintain

and build upon the capital that has been so important in weathering the storm of the Great Recession and the subsequent new economy. As importantly, we have not forgotten what we believe is a hallmark of the credit union movement; that is our desire to provide the highest level of service possible to you, our loyal members.

2017 was a year filled with challenges, opportunities and successes: as we continued our focus on our short and long term strategic plans. I have written a great deal over the past seven years about our financial condition and the many decisions and initiatives that the Board of Directors and the Leadership Team implemented to restore and improve our profitability and efficiency. Consumer confidence improved in 2017 with our Loans increasing \$5.29MM or 15.62% from the previous year-end. 2017 saw Net Income of \$200.283. Assets of \$102.992.937 and net worth of 9.65%, well above the 7% needed to be considered well capitalized by our federal regulator.

Our investment in and maintenance of technology continued in 2017. With a fresh and intuitive online banking platform, improved integrated bill pay functionality, person-to-person payment capability, mobile phone apps, remote deposit capture, electronic loan application and document signing and online account opening; there is virtually nothing a new or potential member can't do using technology whenever or wherever they choose.

Members continue to embrace and are utilizing this technology. As of December 31, 2017:

• 5,208 Members have enrolled in Connected Banking

• 1,589 Members enrolled in Bill Pay • 1,641 Members opted to receive their account statements electronically

• There were 598 electronic loan applications • Members conducted 2,918 remote deposit transactions totaling \$101,000,000 • Hundreds of additional mobile apps for iPhone and Droid devices were downloaded • We provided 486 opportunities for members to

sign documents remotely • In the six months since implementation, 27 individuals electronically applied for membership using our new online Account Create functionality

We are thrilled with the way members continue to embrace this improved technology – and for good reason. Investment in this technology is a competitive necessity. We recently announced the approval of our expanded field of membership to include four additional counties. TFCU is now able to offer membership to individuals (and their relatives), businesses or organizations who live, work, worship or attend school in Warren, Washington, Essex, Clinton and Franklin Counties in New York as well as Addison County in Vermont.

Technology will bring operational efficiencies to better serve existing members and pave the way for growth

deeper into our entire field of membership providing access to new members. We want to be able to serve members who can't get to, or choose not to use a branch location but do have and use technology; technology that will enable them to become members, apply for and receive a loan, deposit checks and transact their other business from wherever they are.

We are committed to providing the products and services that you need in the way that you expect them. We want and need to grow in order to remain a competitive, relevant and financially viable credit union now and long into the future. Technology will help us do that. At the same time, we will not lose sight of the personal touch. Our staff remains committed to serving you face to face if your choice is to personally visit one of our branch locations.

Yes looking back, 2017 was a successful and rewarding year. While we continue to have healthy capital and are seeing improvement in our financial results, we remain committed in our work with and for you. Rest assured, our focus on our mission will not diminish. We are ever mindful of the services that we offer and will continue to provide new and additional services as appropriate. We will do so while continuing to look for ways to make our operations efficient and cost effective; while not sacrificing service - a delicate balance in any economy.

All of the decisions and changes that have been implemented have been done so to keep the credit union true to its mission, and ensure its long term viability and sustainability now and into the future. TFCU has and will continue to thrive and I am looking to the future with excitement and confidence. On behalf of the board of directors, leadership team and dedicated staff, thank you for your loyalty and commitment to Ticonderoga Federal Credit Union. Members truly do make the difference. We will continue to work hard to balance our goal of maintaining financial security with our desire to continue to provide cost effective, competitive products and services, as efficiently as and with the best service possible.

Alaun H. Halts

Shawn M. Haves, COUE, CUCE President & Chief Executive Officer Treasurer – Board of Directors